



***A WEB-BASED, SINGLE POINT-OF-SERVICE, FULLY AUTOMATED
POLICY ADMINISTRATION SOLUTION***

INSURANCE CARRIERS AND MANAGING GENERAL AGENTS are challenged to effectively control policy administration workflow, improve customer service, and reduce program administration costs for high-volume lines of coverage.

An effective solution for this challenge is to connect policyholders, staff, and agents with up-to-the-minute policy documents, information, and policy processing functionality over the internet.

PolicyPointe™ is a web-based, fully automated policy administration solution that can help you make this connection by supporting an innovative 'self-service' policy processing business model through the use of web services.

- **24/7 Virtual Service Center** - Policyholders can access their insurance portfolio at any time, over the internet. They can view their policy, add or remove coverage, make limit or deductible changes, make a payment, and view all account transactions. They also can make requests for cancellation, reinstatement and renewal, as well as request certificates of insurance.
- **Web-Based Policy Administration** - PolicyPointe can provide your staff, agents and other authorized users with access to policy information and processing functionality over the internet. PolicyPointe automatically maintains a historical record of every action, records an image of all documents generated, and allows paper images to be scanned and attached to the electronic file.
- **Rating and Underwriting** - Automatically rate and underwrite a risk based on pre-defined, carrier specified customizable criteria. Exceptions can be identified, handled manually, and moved back into the automatic fulfillment process.
- **Issuance and Delivery** - Automatically issue and send policies, endorsements, renewal notices, billing statements, and other documents. Documents can be sent to policyholders via e-mail, fax or regular mail.
- **Payment** - accept online payments at the time of application, or automatically generate and distribute all applicable invoices.

PolicyPointe can be deployed to support automatic execution of policy underwriting, rating, issuance & payment, and electronic delivery of documents —all without paper, and in real time.

CONNECT WITH THE BENEFITS

- **Increase Efficiency and Reduce Processing Costs**
PolicyPointe can help reduce costs by using web services to support virtual policyholder 'self-service' policy administration and automated, rules-based processing.
- **Count on Protected Data and Secure Web Access**
With PolicyPointe deployed as an ASP solution, we utilize security technology to protect all web-based transactions, and have multiple security measures in place for server and data protection, including secure user authentication, continuous back-up of data, and continuous monitoring.
- **Use your existing internet connection** - Accessing PolicyPointe requires only an internet connection and a standard web browser. Use your existing internet connections to access & manage your policy system.

CONTROL

PolicyPointe helps you to control costs by reducing overall processing time while documenting all stages of the policy rating, underwriting, issuance, and delivery process.

TRACK

PolicyPointe has dynamic tracking capabilities, to help you improve data quality and transparency so you can gain insight into your business processes and effectively monitor and manage profitability.

CHOOSE

With PolicyPointe deployed using our ASP services, you can get a web-based policy administration solution up and running quickly.

ACT

PolicyPointe is available to integrate with IS4W®, or your existing insurance processing system, to give you a competitive edge by providing you with a cost-effective and proven policy administration solution.

PolicyPointe™

For more information, email us at sales@peakpsi.com or call 614.344.4640
You can visit us online at www.peakpsi.com

